

Domain	TOUR GUIDING	Unit ID: 173
Title:	Apply knowledge of the socio-economic and political structures of Namibia in tour guiding operations	
Level: 2		Credits: 3

Purpose

This unit standard specifies the competency required to discuss issues about Namibia's social and political structures and the economic base of the country. This unit standard is intended for those who work as tour guides.

Special Notes

1. Entry information:
 - Prerequisite
 - Unit 170 *Follow occupational health and safety procedures in tour guiding operations* or demonstrated equivalent knowledge and skills.
2. This unit standard is to be delivered and assessed in the context of tour guiding operations and should be assessed in conjunction with other relevant technical unit standards selected from this domain.
3. To demonstrate competence, at a minimum, evidence is required of applying knowledge about the social and political structures of Namibia and the country's economic base in tour guiding operations.
4. Assessment evidence may be collected from a real workplace, or simulated real workplace or an appropriate simulated realistic environment in which tour guiding operations are carried out.
5. *Vision 2030* explains Namibia's objectives for social and economic development up until the year 2030.
6. The *NDP* is the Namibian Developmental Plan, which entails national objectives and strategies for development in Namibia.
7. Tour guides must comply with the Namibia Tourism Board's Code of Conduct for Tour Guides.
8. Regulations and legislation relevant to this unit standard include the following:
 - The Constitution of Namibia
 - Labour Act No 6, 1992
 - The Social Security Act 1994
 - The Employee Compensation Amendment Act 5 of 1995
 and all subsequent amendments to any of the above.

Quality Assurance Requirements

This unit standard and others within this subfield may be awarded by institutions which meet the accreditation requirements set by the Namibia Qualifications Authority and the Namibia Training Authority and which comply with the national assessment and moderation requirements. Details of specific accreditation requirements and the national assessment arrangements are available from the Namibia Qualifications Authority and the Namibia Training Authority on www.nta.com.na

Elements and Performance Criteria

Element 1: Apply basic knowledge of the social and political structures of Namibia in tour guiding operations

Range

National symbols include the national flag, the presidential flag and seal, Coat of Arms, national and African Union anthems.

Presentations may include but are not limited to tour presentations and responses to guest inquiries.

Performance Criteria

- 1.1 The size and ethnic composition of Namibia's population are identified and presented in tour guiding operations.
- 1.2 The political system of Namibia is described and presented in tour guiding operations.
- 1.3 The national anthem, African Union anthem and symbols of Namibia are identified and presented in tour guiding operations.

Element 2: Apply basic knowledge of the economic base of Namibia in tour guiding operations

Range

The main industrial and production sectors in Namibia include agriculture, fishing, mining, tourism.

Basic facts about the agriculture and fishing sectors in Namibia include the number of people employed, annual turnover and contribution to the national economy.

Basic facts about the infrastructure of the country include the supply systems for water, electricity, road and transport infrastructure, education, health and social services.

Protected areas include national parks, game reserves, conservancies, communal land, commercial land, wetlands, monuments, world heritage sites.

Performance Criteria

- 2.1 Government strategies for promoting socio-economic development in Namibia, including Vision 2030 and the NDP, are identified and explained in tour commentaries and responses to guest questions.
- 2.2 The main industrial and production sectors in Namibia are identified and described in tour guiding operations.
- 2.3 The infrastructure of the country is identified and described in tour guiding operations.
- 2.4 Protected areas are identified and described in terms of their location, main attractions and facilities for tourists.

Registration Data

Subfield:	Hospitality and Tourism
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Date this version registered:	16 November 2006
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