

<b>Domain</b>	<b>TOUR GUIDING</b>	<b>Unit ID: 184</b>
<b>Title:</b>	<b>Practice environmentally sustainable tour guiding operations</b>	
<b>Level: 3</b>		<b>Credits: 7</b>

### Purpose

This unit standard specifies the competency required to practice environmentally sustainable tour guiding operations. It includes explaining key principles of ecology and practicing environmentally sustainable tour guiding operations. This unit standard is intended for those who work as tour guides.

### Special Notes

1. Entry information:
 

Prerequisite:

  - Unit 170 *Follow occupational health and safety procedures in tour guiding operations* or demonstrated equivalent knowledge and skills.
2. To demonstrate competence, at a minimum, evidence is required of explaining key principles of ecology and demonstrating environmentally sustainable operations in tour guiding operations.
3. Assessment evidence may be collected from a real workplace, or simulated real workplace or an appropriate simulated realistic environment in which tour guiding operations are carried out.
4. Glossary
 

An *ecosystem* refers to the inter-relationship of all living and non-living organisms in a specified system.
5. Tour guides must comply with the Namibia Tourism Board's Code of Conduct for Tour Guides.
6. Regulations and legislation relevant to this unit standard include the following:
  - Labour Act No 6, 1992
  - Nature Conservation Ordinance 4 of 1975
  - Namibia Tourism Board Act 21 of 2000
  - Road Traffic and Transport Act, No. 22 of 1999
  - Road Traffic & Transport Regulation of 2001
  - Nature Conservation Ordinance 4 of 1975
  - Namibia Tourism Board Act 21 of 2000
  - Forestry Ordinance of 1952
  - Forestry Act No. 72 of 1968
  - CITES 1 and 2
  - Diamonds Act, 1999 (Act No. 13 of 1999)
  - Minerals Development Fund of Namibia Act, (No. 19 of 1996)
  - Minerals (Prospecting & Mining) Act, 1992 (Act No. 33 of 1992)
  - Petroleum Products and Energy Amendment Act, 2000
  - National Energy Fund Act of 2000
  - Gas Act (Draft 2b)

- Petroleum (Exploration and Production) Amendment Act 1993 (Act 2 of 1993)
- Electricity Act, 2000 (Act No. 2 of 2000)
- Meat Industry Act, 1981 (Act No. 12, 1981)
- Agricultural (Commercial) Land Reform Act, 1995 (Act No. 6, 1995)
- Control of the importation of and exportation of Dairy Products and Dairy Product Substitutes Act, 1986 (Act No. 5 of 1986)
- Karakul Pelt and Wool Act, 1982 (Act No. 14 of 1982)
- Water Resources Management Act 24 of 2004
- Occupational Health and Safety Regulations No.18, 1997 and all subsequent amendments to any of the above.

### **Quality Assurance Requirements**

This unit standard and others within this subfield may be awarded by institutions which meet the accreditation requirements set by the Namibia Qualifications Authority and the Namibia Training Authority and which comply with the national assessment and moderation requirements. Details of specific accreditation requirements and the national assessment arrangements are available from the Namibia Qualifications Authority and the Namibia Training Authority on [www.nta.com.na](http://www.nta.com.na)

## **Elements and Performance Criteria**

### **Element 1: Explain key principles of ecology**

#### **Range**

Key components of an ecosystem and ecological interactions include mineral cycles as essential elements of life cycles and various forms of symbiosis in the ecosystem.

#### **Performance Criteria**

- 1.1 Key ecological principles are identified and incorporated in tour commentaries and responses to guest inquiries.
- 1.2 Key ecological concepts are identified, explained and incorporated in tour commentaries and responses to tourist inquiries.
- 1.3 Key components of deserts and other ecosystems and ecological interactions are identified, explained and incorporated in tour commentaries and responses to guest inquiries.

### **Element 2: Observe environmentally sustainable principles in tour guiding operations**

#### **Range**

Sources of information include but are not limited to reference works, internet, media, training programmes, associations and organisations.

#### **Performance Criteria**

- 2.1 The principles of environmental sustainability and environmental protection are explained in the context of tour guiding operations.

- 2.2 Tour operations are conducted in a manner that supports environmental sustainability and environmental protection.
- 2.3 Sources of information on environmentally sustainable tour guiding are identified and accessed.
- 2.4 Legislation, regulations, policies and procedures related to environmentally sustainable tour guiding are identified and implemented.

### **Registration Data**

<b>Subfield:</b>	Hospitality and Tourism
<b>Date first registered:</b>	16 November 2006
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