

Domain**HAIRDRESSING****Title:****Perform hair perming service****Level: 3****Credits: 8****Purpose**

This unit standard specifies the competencies required to perform hair perming service. It includes procedures for preparing client for perming service, analysing the hair and scalp and selecting appropriate tools, equipment and products, preparing hair for perming service, performing perming application techniques, neutralising a perm, rinsing and applying after care products service. This unit standard is intended for those who work as hairdressers.

Special Notes

1. Entry information:

Prerequisite

- Unit 632 – *Apply personal health and safety routines in a hairdressing salon environment* or demonstrated equivalent knowledge and skills.

2. Assessment evidence may be collected from a real workplace or a simulated real workplace or an appropriate simulated realistic environment in which hairdressing operations are carried out.
3. All procedures associated with the use of tools, equipments and products shall comply with manufacturers' specifications and/or workplace guidelines and instructions.
4. Glossary of terms:
 - '*professional manner*' refers to ethical standards, commitment to service, personal and interpersonal skills, body language, tone of voice, posture and personal appearance.
 - '*specifications*' refers to any, or all of the following: manufacturers' product instructions and recommendations, workplace specific requirements.
5. Performance of all elements in this unit standard must comply with industry standards.
6. Regulations and legislation relevant to this unit standard include the following:
 - Labour Act, No. 11, 2007
 - Occupational Health and Safety Regulations No. 18, 1997 and all subsequent amendments.

7. This unit standard applies to all type of hairs and range of people from different social, cultural or ethnic backgrounds.

Quality Assurance Requirements

This unit standard and others within this subfield may be awarded by institutions which meet the accreditation requirements set by the Namibia Qualifications Authority and the Namibia Training Authority and which comply with the national assessment and moderation requirements. Details of specific accreditation requirements and the national assessment arrangements are available from the Namibia Qualifications Authority and the Namibia Training Authority on www.nta.com.na

Elements and Performance Criteria

Element 1: Plan and prepare for work

Range

Planning and preparation may include but is not limited to workplace inspection, equipment defect identification, assessment of conditions and hazards and determination of work requirements.

Tools and equipment may include but are not limited to combs, sectioning clips, pins, rubber bands, and ribbons.

Products may include but are not limited to holding products, moulding cream and gel.

Performance Criteria

- 1.1 Work instructions, including job card, client history record and product details are obtained, confirmed and applied.
- 1.2 Safety requirements are followed in line with safety plans and policies.
- 1.3 Tools and equipment selected to carry out tasks are consistent with the requirements of the job, checked for serviceability and any faults reported.
- 1.4 Products are safely handled and located ready for use in line with workplace procedures.
- 1.5 Measurement requirements for products are sourced and implemented in line with manufacturers' specifications and workplace procedures.
- 1.6 Environmental protection requirements are identified and applied in line with environmental plans and regulatory obligations.

Element 2: Prepare client for perm service

Range

Preparation methods may include but are not limited to procedures for using towels, apron, brush and comb.

Performance Criteria

- 2.1 Procedures and information required for preparing client for perm service are identified and sourced in line with workplace procedures.
- 2.2 Preparation methods are applied to ensure client's protection in line with workplace procedures.
- 2.3 Superfluous jewellery and clothing is removed in line with salon procedures.
- 2.4 Client comfort and safety is ensured throughout the perming service and in a professional manner.

Element 3: Analyse the hair and scalp

Range

Perming rod diameter includes the different size and shape rods.

Winding techniques include brick, on base, over directed, under-directed, spiral, weave, stack winding, perming, textured and combination winding.

Performance Criteria

- 3.1 Procedures and information required for analysing the hair and scalp are identified and sourced in line with workplace procedures.
- 3.2 Client's hair is analysed through questioning and physical examination.
- 3.3 Information and recommendations regarding the perming service are captured on the client's record card.
- 3.4 Appropriate tools, equipment and products are selected based on the result of the analysis of the hair and scalp.
- 3.5 Permanent wave products and strength, rod size and winding/blocking techniques are selected based on the analysis results.

Element 4: Prepare hair for perm service

Range

Products may include but are not limited to barrier cream and porosity equalizer.

Performance Criteria

- 4.1 Procedures and information required for preparing hair for perming service are identified and sourced in line with product specifications and workplace procedures.
- 4.2 The methods and techniques for performing perming service are chosen.
- 4.3 The hair is shampooed in line with manufacturer's instructions prior to perming service.
- 4.4 A barrier cream is applied in line with manufacturer's instructions.
- 4.5 Porosity equalizer is applied if necessary in line with manufacturer's instructions.
- 4.6 Client's hair is sectioned in line with perming service requirements.

Element 5: Perform perming application techniques

Range

Clients' safety may include but is not limited to eyes, ears and neck protection using suitable barrier products.

Performance Criteria

- 5.1 Procedures and information required for performing perming application techniques are identified and sourced in line with product specifications and workplace procedures.
- 5.2 Client's hair is sectioned based on the rod width and diameter.
- 5.3 End papers are applied.
- 5.4 The hair is evenly distributed across the rod and correct tension is applied and the perming rods are secured in line with the salon procedures.
- 5.5 The permanent wave product is applied to every rod.
- 5.6 The curl development is monitored, timed and checked in line with manufacturer's instructions.

Element 6: Neutralise a perm and apply after care to hair

Range

Preparation methods may include but are not limited to procedures for using towels, and apron, protecting clients from water and spillage.

After care product may include but are not limited to finishing product.

Performance Criteria

- 6.1 Procedures and information required for neutralising a perm are identified and sourced in line with product specifications and workplace procedures.
- 6.2 Client is seated comfortably at the washbasin.
- 6.3 Hair is neutralised in line with manufactures specifications and workplace procedures.
- 6.4 The neutralising process in completed in a time frame compatible with the manufacturer's instruction and hair.
- 6.5 After care product is selected and procedure is carried out in line with manufacturer's specification and workplace procedures.

Element 7: Rinse and apply after care products

Range

Different types of perm lotion may include but are not limited to normal, resistant, coloured, lightened, treated, acid, alkaline gel and 3 step perm.

Performance Criteria

- 7.1 Procedures and information required for rinsing and finishing off perm service are identified and sourced in line with product specifications and workplace procedures.
- 7.2 The hair is thoroughly rinsed to remove lotion and excess water is removed.
- 7.3 The neutralizer is applied, monitored and rinsed in line manufacturers' instructions.
- 7.4 The perm rods are removed in line with salon and manufacturers instructions.
- 7.5 Hair is rinsed and after care products are applied to finish off the perming procedure.
- 7.6 The client is advised of home care treatments and products to maintain the hair perming service.

Element 8: Complete work and clean up

Range

Work completion details may include but are not limited to job card and client history record.

Reusable materials may include but are not limited to towels, capes, aprons, glasses and cups.

Performance Criteria

- 8.1 Work is completed and appropriate personnel notified in line with workplace procedures.
- 8.2 Work area is cleared of waste, cleaned, restored and secured in line with workplace procedures.
- 8.3 Reusable material is collected, cleaned and stored in line with workplace procedures.
- 8.4 Equipment used is cleaned, maintained, checked for serviceability and stored in line with workplace procedures.
- 8.5 Work completion details are finalised in line with workplace procedures.

Registration Data

Subfield:	Beauty Services
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