

Unit ID: 658

Domain

HAIRDRESSING

Title:

Perform hair straightening and relaxing service

Level: 3

Credits: 4

Purpose

This unit standard specifies the competencies required to perform hair straightening and relaxing service. It includes procedures for preparing and applying hair straightening and relaxing service. This unit standard is intended for those who work as hairdressers.

Special Notes

1. Entry information:

Prerequisite

- Unit 632 – *Apply personal health and safety routines in a hairdressing salon environment* or demonstrated equivalent knowledge and skills.

2. Assessment evidence may be collected from a real workplace or a simulated real workplace or an appropriate simulated realistic environment in which hairdressing operations are carried out.

3. All procedures associated with the use of tools, equipment and products shall comply with manufacturers' specifications and/or workplace guidelines and instructions.

4. Glossary of terms:

- '*specifications*' refers to any, or all of the following: manufacturers' product instructions and recommendations, workplace specific requirements.
- '*relaxing*' means chemically straightening the hair
- '*straightening*' means hair styling technique which involves the flattening and straightening of hair in order to give it a smooth, streamlined and 'sleek' appearance.

5. Performance of all elements in this unit standard must comply with industry standards.

6. Regulations and legislation relevant to this unit standard include the following:

- Labour Act, No. 11, 2007
- Occupational Health and Safety Regulations No. 18, 1997 and all subsequent amendments.

7. This unit standard applies to all type of hairs and range of people from different social, cultural or ethnic backgrounds.

Quality Assurance Requirements

This unit standard and others within this subfield may be awarded by institutions which meet the accreditation requirements set by the Namibia Qualifications Authority and the Namibia Training Authority and which comply with the national assessment and moderation requirements. Details of specific accreditation requirements and the national assessment arrangements are available from the Namibia Qualifications Authority and the Namibia Training Authority on www.nta.com.na

Elements and Performance Criteria

Element 1: Plan and prepare for work

Range

Planning and preparation may include but is not limited to workplace inspection, equipment defect identification, assessment of conditions and hazards and determination of work requirements.

Tools and equipment may include but are not limited to comb and sectional clips.

Products may include but are not limited to relaxing and straightening products.

Performance Criteria

- 1.1 Work instructions, including job card, client history record and product details are obtained, confirmed and applied.
- 1.2 Safety requirements are followed in line with safety plans and policies.
- 1.3 Tools and equipment selected to carry out tasks are consistent with the requirements of the job, checked for serviceability and any faults reported.
- 1.4 Products are safely handled and located ready for use in line with workplace procedures.
- 1.5 Measurement requirements for products are sourced and implemented in line with manufacturers' specifications and workplace procedures.
- 1.6 Environmental protection requirements are identified and applied in line with environmental plans and regulatory obligations.

Element 2: Prepare client for straightening and relaxing service

Range

Preparation methods may include but are not limited to procedures for using towels and apron to protect client against water and/or chemical spills.

Analysis of client hair may include but is not limited to porosity, elasticity, texture, density, length, scalp conditions, and growth patterns.

Performance Criteria

- 2.1 Procedures and information required for preparing straightening and relaxing service are identified and sourced in line with workplace procedures.
- 2.2 Preparation methods are applied to ensure client protection in line with workplace procedures.
- 2.3 Analysis of client hair and scalp is conducted.
- 2.4 Straightening technique that is in line with hair and scalp analysis is selected and confirmed.
- 2.5 Client hair is prepared in line with product specifications and workplace procedures.

Element 3: Apply straightening and relaxing service

Range

Product application may include but is not limited to a maximum application time of 30 minutes for a full head.

Performance Criteria

- 3.1 Procedures and information required for applying straightening and relaxing service are identified and sourced in line with product specifications and workplace procedures.
- 3.2 Product is applied in line with selected technique, product specifications and confirmed outcome.
- 3.3 Process and client scalp are monitored in line with product specifications and workplace procedures.
- 3.4 Client hair is thoroughly rinsed to ensure maximum hair and scalp protection.
- 3.5 Client hair is neutralised in line with product specifications, confirmed outcome and workplace procedures.
- 3.6 After care products are applied and hair maintenance products for home use are recommended.

Element 4: Complete work and clean up

Range

Work completion details may include but are not limited to job card and client history record.

Reusable materials may include but are not limited to towels, capes, aprons, glasses and cups.

Performance Criteria

- 4.1 Work is completed and appropriate personnel notified in line with workplace procedures.
- 4.2 Work area is cleared of waste, cleaned, restored and secured in line with workplace procedures.
- 4.3 Reusable material is collected, cleaned and stored in line with workplace procedures.
- 4.4 Equipment used is cleaned, maintained, checked for serviceability and stored in line with workplace procedures.
- 4.5 Work completion details are finalised in line with workplace procedures.

Registration Data

Subfield:	Beauty Services
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Anticipated review:	July 2015
Body responsible for review:	Namibia Training Authority