

SKILLED WORKER: BARTENDER



What do Bartenders do?



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- Take beverage orders from serving staff or customers.
- Measure and mix alcoholic and non-alcoholic drinks correctly, quickly and without waste.
- Maintain inventory of bar stocks, and order supplies.
- Wipe down bar and tables, collect glassware and operate washing machines.
- Collect payments and record sales.
- Learn and memorise many drink recipes.
- Stock and prepare garnishes for drinks.
- Obey liquor laws, including checking customer identification.
- Manage wine service and cellar systems.
- Change soft drink machine syrups and carbon-dioxide tanks.
- Interact courteously with customers and servers.

Bartenders mix, garnish and serve alcoholic and non-alcoholic beverages to customers in places such as restaurants, hotels, bars, private parties, clubs, banquet facilities, pubs and convention centres.



What are the Working Conditions?

- May be very fast paced and stressful
- Standing for long periods at a time
- May be noisy and smoky
- Usually work shifts (nights and weekends)
- May have to deal with unruly customers
- Heavy lifting

Where do Bartenders Work?

- ~ hotels, bars, restaurants, clubs, cocktail lounges, convention facilities, private homes, businesses, pubs, casinos

Skills and Personal Characteristics:

- Neat personal appearance and good hygiene
- Good spoken communication skills
- Cheerful and enjoy working with people
- Good memory
- Honest, reliable and responsible
- Able to work independently and on a team
- Able to exercise good judgment
- Outgoing, courteous and efficient
- Good cash handling skills
- Able to work very quickly

Related Industry Occupations:

- ~ Bar Attendant
- ~ Waiter/Waitress
- ~ Cook
- ~ Bar Keeper